



# Compliance Risk Management Survey – A Point of View

Since the financial crisis, the regulatory agencies have been directing financial institutions to strengthen their risk management and corporate governance systems. In the case of large entities, the regulators have set a high bar – that is, these institutions are expected to develop compliance risk management (CRM) systems that are distinguished by a culture of compliance and promoted by strong Board of Director oversight, an enterprise-wide framework, and clear management and oversight processes.

CRM-related regulatory guidance has generally set principles-based rather than prescriptive expectations, encouraging financial entities to tailor their CRM programs to the scope and complexity of their organizations and specific risk profiles. The regulators have cautioned, however, that deficiencies may render a financial institution unable to detect its own violations and may leave it vulnerable to regulatory action and reputation risks.

Against this backdrop, KPMG conducted the *Compliance Risk Management Survey* (CRM Survey) to give respondents insights into the current state of development and integration of the CRM programs in place among their peers and the broader financial services industry. The CRM Survey was also intended to provide a gauge by which the respondents could assess their positioning against evolving industry CRM practices.

We are pleased to share the attached document – *Compliance Risk Management Survey – A Point of View* – which highlights key results from the Survey, including responses grouped by "Retail Banks" (including domestic and foreign institutions representative of the top 25 bank holding companies) and "Other Banks" (including investment banks, insurance companies, and other financial services firms) along with KPMG analysis of areas of strength and areas for further enhancement. We would welcome the opportunity to address any questions you may have on the CRM Survey results as well as to discuss your perspective and insights.

Please click <u>here</u> to access the full document.





### **Related Materials**



<u>Compliance Risk</u> <u>Management Survey –</u> A Point of View

Key CRM Survey Contacts: Amy Matsuo Stacey Guardino

Americas' FS Regulatory CoE Contacts:

Pam Martin, Managing Director, Americas' CoE

Jim Low, Partner, FS Audit

Hugh Kelly, Principal, FS Regulatory

Quick Links

Global CoE Web Site
Regulatory Alerts
Regulatory Practice
Letters
Washington Reports



Contact Us/ Subscribe

## **Amy Matsuo**

Principal and National Lead, FS Regulatory Risk Advisory Enterprise-Wide and Consumer Compliance 919-380-1509 amatsuo@kpmg.com

# **Stacey Guardino**

Partner,
FS Regulatory Risk Advisory
Enterprise-Wide and
Consumer Compliance
212-954-4950
squardino@kpmg.com

### About KPMG's Americas' FS Regulatory Center of Excellence

KPMG's Americas' FS Regulatory CoE is based in Washington, DC and comprised of key industry practitioners and regulatory advisers from across KPMG's global network. These individuals work with engagement teams and clients to provide insights into the implications of regulatory changes, distill the impact of regulatory developments on clients' businesses, and advise how to adapt clients' business models to better thrive in this dynamic environment. Articles and publications of the Americas' FS Regulatory CoE are available through KPMG's Global CoE Web Site.









## Privacy | Legal

If you wish to unsubscribe from the "Center of Excellence – Regulatory Announcements", please <u>click here</u>. If you wish to unsubscribe from all Center of Excellence communications, please <u>click here</u>. If you wish to unsubscribe from all KPMG communications, please <u>click here</u>.

KPMG LLP, 1801 K Street NW, Suite 12000, Washington, DC 20006

© 2014 KPMG LLP, a Delaware limited liability partnership and the U.S. member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity. All rights reserved. NDPPS 282927

The KPMG name, logo and "cutting through complexity" are registered trademarks or trademarks of KPMG International.